

Salon cancellation policy

We strive to give our clients complete professional treatment within the time frame allocated for your services.

Late arrivals

should you be late for your appointment, please note that we will have no choice but to shorten your treatment to the remaining time left. This is to ensure that we are not late for the following client. Full charge for the treatment will still apply.

Cancellation or Rescheduling

We require a minimum of 24-hour notice in order to cancel or change an appointment. After this time, we will have to charge 50% of the service fee to cover losses.